

**ITES-3S** As the Army's preferred source for services and solutions support ITES-3S provides the necessary support for Army enterprise infrastructure IT service goals throughout CONUS and OCONUS locations (including warzones). The scope includes Command, Control Communications, Computers, and Information Management (C4IM) requirements as defined in Army Regulations 25-1 (AR-25-1), and includes the services and solutions necessary to transition from current service-centric information environments to the enterprise Joint Information Environment (JIE) as directed by the DoD Chief Information Officer.

## Contract Details

- **Contract Holder:** SMS Data Products Group, Inc.
- **Contract Number:** W52P1J-18-D-A039
- **Contract Type:** Multiple Award Indefinite Delivery/ Indefinite Quantity (IDIQ)
- **Sponsor:** U.S. Army (Open to Army, DoD and all other Federal Agencies)
- **Ceiling:** \$12.1 Billion
- **Period of Performance:** 9/25/2018 – 9/24/2027
- **Service Fees:** No Fees Associated
- **Ordering Type:** Decentralized
- **Contract Types:** Fixed Price, Time & Materials

## ITES-3S Task Areas

- Cybersecurity Services
- IT Services
- Business Process Reengineering
- Enterprise Design, Integration, and Consolidation
- Network/Systems Operation and Maintenance
- Telecommunications/Systems Operation and Maintenance
- IT Supply Chain Management
- IT Education and Training
- Program/Project

## SMS Point of Contact

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**General Contract Email:** ITES-3S@sms.com

**Main Contract Website:** [www.sms.com/contract-vehicles/us-army-ites-3s](http://www.sms.com/contract-vehicles/us-army-ites-3s)

## ITES-3S Point of Contact

**U.S. Army CHES:** ATTN: SFAE-PS-CH, 9351 Hall Road Bldg. 1456, Fort Belvoir, VA 22060-5526

**Toll Free Customer Line:** 1.888.232.4405

**Email:** armychess@mail.mil

**Chess IT E-Mart:** <https://chess.army.mil/Contract/Program?Name=ITES-3S>

## The SMS Difference

A dynamic systems integrator, SMS has been serving the advanced information technology needs of the federal government since 1976. We deliver talented teams and innovative, cost-effective solutions and services in support of our customers' missions.

### Values

We work with our customers to analyze challenges and evaluate solutions through creativity and critical problem-solving. With a focus on value, integrity, and trust, SMS creates efficiencies and performance improvements tailored to each unique project.

### Commitment

SMS consistently delivers the services, solutions, and products geared to help our customers meet their mission objectives – while simultaneously working to ensure that every SMS employee has the tools and training to foster a fulfilling career and bring an innovative outlook to projects.

### Quality

We have earned leading globally-recognized certifications that demonstrate our successful, repeatable, and documented systems and processes. Our Integrated Quality Management System (IQMS) process incorporates people and technology through the ISO and CMMI frameworks, allowing for seamless overall organizational performance and ensuring that we consistently provide products and services that meet or exceed our customers' expectations.

## SMS Capabilities

**Engineering** SMS has designed, built, and integrated technology solutions for many of the federal government's most critical enterprises. We support modernization with secure solutions for network, data center, application, and cloud migration efforts. Our efficient, cost-effective solutions and services focus on availability, geo-redundancy, scalability, security, and future-proofing for growth and mission goals.

**Operations** Our operations support focuses on long-term service delivery, continuously optimizing our customers' systems, processes, and infrastructure while responding to their everyday IT needs. SMS fosters top tier technology partnership and supports best practices guidelines within IT Service Management and Project Management Body of Knowledge (PMBOK). In addition, our ISO and CMMI certified quality management system ensures our customer deliverables.

**Cyber Security** We understand the importance of integrity, and evaluate, implement, and integrate cybersecurity solutions with an emphasis on early preventive measures and full offensive and defensive cybersecurity solutions. We ensure proper chain of custody for all aspects of our solutions, from managing endpoint security and data in transit, to cloud environments, to secure supply chain management.

**Digital Transformation** We design, build, and integrate solutions that create agility for our customers. Our platform-as-a-service model de-couples application dependencies and allow developers to work more quickly, independently, and securely. Our asset management model alleviates the burden of overseeing assets for government managers, integrating and automating asset management processes and workflows into a consolidated system. SMS works to digitize and transform legacy initiatives while also assessing artificial intelligence technologies that can add an additional level of automation to our customers' processes.